



CCO-Selected Performance Improvement Project (PIP) Progress Report Evaluation

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| CCO | |
| Date of Review | |
| Score | / 38 |

Scoring process

OHA subject matter experts reviewed the submitted report based on the evaluation criteria provided within the Evaluation Criteria document. Each criterion was scored as either 1 or 0, with 1 indicating “meets expectations” and 0 indicating “expectations not met.”

How scores will be used

CCO scores will provide OHA with an overview of how well CCOs are doing in their CCO-selected performance improvement project work. The scores will help OHA see what work is happening and identify areas of technical assistance need, both for individual CCOs as well as across CCOs. CCOs with scores below 30 points are not considered to be compliant with OHA expectations for CCO-selected PIPs.

Next steps

CCOs should use this evaluation to guide changes and improvements to their PIP work. OHA will schedule a feedback call with any CCOs who score below 30 points to begin discussions on how the CCO can improve their PIP work. OHA is also offering feedback calls to any CCOs wanting to participate in one; contact the Quality Improvement Team via e-mail to schedule.

For statewide PIP questions, please contact: OHA Quality Improvement Team at OHA.QualityQuestion@oha.oregon.gov.

| Section/Subsection | Score | OHA Notes & Feedback |
|----------------------------------|-------|----------------------|
| Section 1: Plan | | |
| Project Aim | | |
| Project team | N/A | |
| Measure(s) | | |
| Root cause analysis | | |
| Selected improvement strategies | | |
| QI tools used | N/A | |
| Section 2: Do-Study-Act | | |
| Current improvement strategies | | |
| Abandoned improvement strategies | N/A | |
| Data analysis and interpretation | | |
| Section 3: Reflect & share | | |
| Reflect & share | N/A | |
| Report Overall | | |
| Report Overall | | |
| Total | | |

| Bonus criteria | OHA notes and feedback |
|---|------------------------|
| CCO includes attachments documenting root cause analysis, QI tools used, and data analysis. | |
| Strong use of QI tools and practices throughout. | |
| Selected improvement strategies demonstrate awareness of recognized best practices. | |
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| OHA recommendations |
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